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**PATENT**  
Customer No. 32,127  
Attorney Docket No. 99-837 RCE 3

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:	)	
	)	
Boris S. ELMAN et al.	)	Group Art Unit: 2143
	)	
Application No. 09/539,972	)	Examiner: J. Avellino
	)	
Filed: March 31, 2000	)	Confirmation No.: 2133
	)	
For: GRAPHICAL USER INTERFACE	)	Mail Stop RCE
AND METHOD FOR CUSTOMER	)	
CENTRIC NETWORK	)	
MANAGEMENT	)	

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT**

This Amendment is being filed along with a Request for Continued Examination (RCE) and fulfills the requirement for a submission under 37 C.F.R. § 1.114. In reply to the Final Office Action mailed November 3, 2005, and the Advisory Actions mailed January 27, 2006 and March 9, 2006, the period for response to which has been extended through May 3, 2006 by a three-month extension filed herewith, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** follow the amendment section of this paper.